BESTU — COOKIE POLICY

Updated version • 18 September 2026

This Cookie Policy explains what cookies and similar technologies are and how they may be used on the BESTU website, in the private member area and in connected technology services. It should be read together with the BESTU Privacy Policy.

1. What cookies are

Cookies are small text files or similar pieces of information that a website or service may store on or read from a user's device. They may be used, for example, to make a website work properly, maintain a session, remember preferences, protect against fraud or measure the use of a service.

For simplicity, in this policy the term "cookies" also includes similar technologies, such as local storage, session tokens, technical identifiers and other technologies that perform similar functions.

2. Strictly necessary technologies

BESTU and the technology services it uses may employ cookies or similar technologies that are strictly necessary for the operation, security and delivery of the service. They may be necessary, for example, to:

- allow the website and private member area to load and function correctly;
- create and maintain the user's session after login;
- remember essential technical preferences, such as language or session status;
- protect accounts, content and payments against fraud, abuse and unauthorised access;
- provide essential features requested by the user.

Where a technology is strictly necessary to provide a service requested by the user, its use may not require prior consent, without prejudice to the obligation to provide transparent information.

3. BESTU website, private member area and Lovable

The BESTU website and its private member area are built using Lovable. The technical infrastructure used to publish, display and protect the application may generate technical requests and logs and may use technologies necessary for operation, security and the proper delivery of the service.

The actual presence of non-essential cookies or tools depends on the configuration of the BESTU project. BESTU does not intentionally activate advertising profiling or behavioural marketing tools without first updating, where necessary, this Cookie Policy and the related consent system.

4. Authentication and private member area through Supabase

BESTU uses Supabase for backend functions, authentication, authorisation, database services and management of access to the private member area. To keep the user authenticated and verify which content they may view, the application may use session tokens, local storage, cookies or other technical identifiers, depending on the configuration implemented.

These technologies are used for functional and security purposes, for example to recognise a valid session, protect restricted content and prevent unauthorised access. Disabling these technologies may prevent login or the correct functioning of the private member area.

5. Payments through Stripe

BESTU uses Stripe to manage payments. When the user accesses the payment flow, Stripe may use cookies and similar technologies to enable checkout functionality, authenticate the user, prevent and detect fraud and analyse the operation of its services.

Depending on the payment configuration, the technologies used by Stripe may include cookies or identifiers for fraud prevention, security and the proper functioning of checkout. The technologies actually used may vary depending on the Stripe services enabled and the payment configuration.

For further information, users may consult Stripe's Cookie Policy and Privacy Center.

6. Preferences, language and notifications

BESTU may store user preferences, such as the selected language, through cookies, local storage or equivalent technologies. These preferences help provide a more consistent experience from one visit to the next.

If the user chooses to enable web or push notifications, the browser or device may create and store technical identifiers, a push subscription or data necessary to deliver notifications. Enabling notifications is optional and may be withdrawn through the browser or device settings. Disabling notifications does not prevent access to the BESTU programme.

7. Analytics and marketing cookies

As of the date of this version, BESTU does not intend to activate directly on its website advertising profiling tools, Meta Pixel, Google Ads or other behavioural marketing cookies without a specific configuration and, where required, without the user's prior consent.

If non-essential analytics, measurement, advertising or marketing tools are activated in the future - including analytics tools offered by the technical platform or by external providers - those technologies will be described in the Cookie Policy and the consent system will be updated before activation, where required by applicable law.

Where available, the user may change or withdraw their preferences through the cookie banner or cookie management panel available on the website.

8. External services and third-party technologies

Some technologies may be set or managed directly by external providers when the user uses their services. BESTU's main technical providers may include Lovable for the application, Supabase for authentication and backend services, and Stripe for payments.

BESTU does not independently determine all technical characteristics, names or retention periods of the technologies used by those providers. This information may change over time and is described in the respective privacy notices, cookie policies or preference-management tools.

9. How to manage cookies and similar technologies

Users may manage or delete cookies and local data through their browser settings. For example, they may block certain cookies, delete cookies that have already been stored or configure the browser to notify them when a website attempts to set a cookie.

Blocking cookies or technologies that are strictly necessary may prevent parts of the website, login, private member area or payment process from functioning correctly.

When BESTU uses technologies that require consent, the related preferences may also be managed through the cookie banner or cookie management panel available on the website.

10. Duration

Duration varies according to the function, technical configuration and provider. Some technologies last only for the browsing session; others may remain on the device for longer in order to support security, authentication or the storage of preferences.

For technologies managed by external providers, the current retention periods are stated, where available, in the respective Cookie Policies or preference-management panels.

11. Updates to this Cookie Policy

This Cookie Policy may be updated if the website, private member area, services used, technologies installed or applicable law change. The current version will be published on the website together with its update date.

12. Contact

For questions about BESTU’s use of cookies and similar technologies:

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Postal address: Strecia Du Ja 2, 6921 Vico Morcote, Switzerland